

Oklahoma Senate Committee on Appropriations

2014-15 Performance Report

WORKERS' COMPENSATION COMMISSION

AGENCY MISSION STATEMENT:

Here a simple statement of the adopted mission of the agency should be provided, along with the entity or person(s) who adopted the mission statement and when it was adopted.

To provide a process where employers and employees work together through a productive resolution process that focuses on getting employees the benefits owed, proper medical care and back to work by leveraging the Commission's available resources, best management practices and current technology. Through these efforts, the Commission will create a stronger workforce that contributes to economic growth and job opportunities in Oklahoma. Adopted in 2014.

LEAD ADMINISTRATOR:

Here the name, title and contact information for the lead administrative person should be listed.

Executive Director ~~Rick Farmer~~ Kim Bailey; 1915 N. Stiles Ave., Oklahoma City, OK 73105; 405-522-3222;
~~Rick.Farmer@wcc.ok.gov~~ kim.bailey@wcc.ok.gov

Field Code Changed

GOVERNANCE:

Here a brief description of the agency's governance structure should be provided. Is the agency headed by a Governor appointee? An appointee of an independent board? Who selects the board, and who are the current members of the board.

Troy Wilson <u>Robert Gilliland</u>	Appointed Commissioner (Chairman)
Robert Gilliland <u>Dr. LeRoy Young</u>	Appointed Commissioner
Denise Engle <u>Mark Liotta</u>	Appointed Commissioner
Dr. Rick Farmer <u>Kim Bailey</u>	Executive Director
Cliff Cypert <u>Deputy Executive Director</u>	
Andrea Bair <u>Stormy Moore</u>	Deputy <u>Director</u> Insurance Services
Shane Curtin	<u>Chief</u> Administrative Law Judge
Tish Sommer	Administrative Law Judge
Michael Egan	Administrative Law Judge
Tara Inhofe	Administrative Law Judge
Blair McMillin <u>Administrative Law Judge</u>	

Does the Board have any committees or subgroups? If so, please provide a detailed listing of the subgroups and their areas of focus.

~~Workers Compensation~~ Advisory Council on Workers' Compensation
Physicians Advisory ~~Council~~ Committee
~~Multiple Injury Trust Fund~~

GOVERNANCE ACCOUNTABILITY:

Please provide copies of the minutes for any Commission/Board meetings the agency has had since July 1, 2010 in electronic format (Only in PDF format) Is there an attendance policy for board members/commissioners? If so, is it being followed?

Minutes for all Commission and Board meetings are found on our website at www.ok.gov/wcc.

MODERNIZATION EFFORTS:

Please provide a listing of all government modernization efforts undertaken by the agency since July 1, 2010. Additionally, please provide any authorizing statutory changes that prompted the modernization efforts and whether those efforts have led to cost savings or additional cost burden.

Senate Bill 1062, enacted in February, 2014, mandates use of electronic data interchange (EDI), which will ultimately result in electronic filing and data collection processes. The Commission proposes to work within its current funding over several fiscal years to implement an EDI system in addition to replacing our antiquated case management system known as WCIS. Implementation of these systems will streamline reporting, billing and data collection processes while reducing the need for data entry staff and adding real-time statistical data collection. These modernization efforts are expected to allow the Workers' Compensation Commission to operate with approximately 25-30 fewer staff than the previous court system and allow for a faster, more efficient system to resolve work-related injury cases.

What steps has the agency taken to cut costs and/or eliminate waste? Are there efforts that have been successful which you believe could serve as a model for other state agencies seeking to keep costs minimal?

The Commission established a business office, consolidating all the business processes into one division rather than being spread throughout the organization, reducing costs and improving efficiency throughout the organization. The Commission has been operating with significantly fewer staff than the previous Court system and will operate with approximately 25-30 fewer staff when fully operational. Our mandate for an EDI system will reduce the need for data entry staff and we are exploring other options for operational efficiencies through technology.

CORE MISSION:

What services are you required to provide which are outside of your core mission? Are any services you provide duplicated or replicated by another agency? Are there services which are core to your mission which you are unable to perform because of requirements to perform non-core services elsewhere?

None.
OID and DPS some similar solvency and risk analysis.
No.

PRIVATE ALTERNATIVES:

Are any of the services which are performed by the agency also performed in the private sector in Oklahoma? In other states? Has the agency been approached by any foundation, for-profit or not-for-profit corporation with efforts to privatize some of the functions of the agency?

No.
The passage of Senate Bill 1062 moves the state from a Judicial Workers Compensation system to an Administrative system. Oklahoma was one of only 2 states remaining with a judicial system prior to the passage of this bill. As of January 2015, the state's employers have already realized a savings of approximately \$200 million due to this change and future additional savings are expected.
No.