# Oklahoma Senate Committee on Appropriations

## 2013-14 Performance Report

#### Oklahoma Motor Vehicle Commission

### AGENCY MISSION STATEMENT:

To serve and protect the people of Oklahoma by fairly and professionally licensing and regulating new motor vehicle dealers, salespersons, manufacturers, distributors, and representatives in accordance with the laws of Oklahoma.

## LEAD ADMINISTRATOR:

Executive Director: Roy Dockum <u>roy.dockum@omvc.ok.gov</u> 405-607-8227 ext102

### **GOVERNANCE:**

- The OMVC is governed by an independent 9 member Board, each is appointed by the governor, with the advice and consent of the State Senate, for staggered 6 year terms. Members serve at the pleasure of the governor. The OMVC meets monthly.
- The members of the Commission hire the Executive Director.
- The current members of the Commission are: Eric Stuteville, Chairman (Durant); Dick Reynolds, Vice Chairman (Norman); Carol Carver, Secretary (Elk City); Greg Cable (Oklahoma City); Gene Chumbley (Edmond); Randy Coy (Tulsa); Fred Harlan (Okmulgee); Dan Mullins (Lawton); and, Leonard Northcutt (Enid). There are no standing committees or subgroups of the Commission.

# GOVERNANCE ACCOUNTABILITY:

Each member of the Board is expected to attend all meetings except for illness or unavoidable scheduling conflict. A quorum of 5 members is required; the average attendance over the past 2 years is approximately 7½ members out of 9.

## **MODERNIZATION EFFORTS:**

- Since July 1, 2010 the OMVC has modernized and streamlined several functions of the agency, including:
  - o Contracted with OMES for IT services and maintenance of equipment;
  - Contracted with the Agency Business Services Division of OMES for most of the financial functions of the agency;
  - Updated our database to be more efficient and functional for the benefit of agency personnel, licensees, and the general public; and,
  - Become less dependent on communication by mail by incorporating our website and email as primary means of communicating with our licensees and the public.
- Each of the above modernization efforts have resulted in savings of labor time and dollars.

## **CORE MISSION:**

- All services we provide tie into our core mission, some directly and some indirectly.
   An example of indirect tie-in is our efforts to provide to the citizens of Oklahoma information and advice regarding the purchase of new motor vehicles, both prior to purchase and a complaint process if there is a problem with the transaction.

  Therefore, the OMVC is able to perform all services which are core to our mission
- OMVC services are not duplicated or replicated by any other agency.

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# **PRIVATE ALTERNATIVES:**

- None of the services which are performed by the OMVC is also performed in the private sector in Oklahoma or in any other states. Every state has a similar agency which licenses and regulates the new motor vehicle industry.
- The agency has not been approached by any foundation, for-profit or not-for-profit corporation with efforts to privatize some of the functions of the agency.