

Certification, Oversight and Accountability in Oklahoma

Victim Advocacy and Services Unit

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Regulatory Framework for OAG-Certified Programs

Oklahoma Administrative Code Title 75: Chapter 1

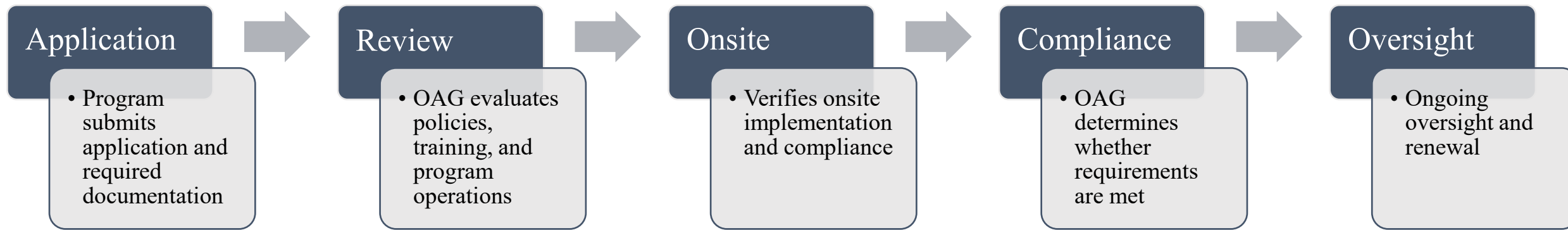
- Provides framework that authorizes the OAG to adopt rules for certification
- Defines key terms such as certification, certified facility, and certification report, and clarifies that certification is legally considered a “license”.
- Statutory Authority: 74 O.S., § 18p-1 et seq.

Oklahoma Administrative Code Title 75: Chapter 15

- Establishes the standards and criteria for all OAG-certified DVSA programs to follow.
- Covers program requirements including:
 - General provisions and definitions
 - Program operations
 - Personnel, training, and background
 - Assessment, documentation, and service notes
 - Confidentiality and program environment
- Statutory Authority: 74 O.S. § 18p-6



DVSA Program Certification Process



Certification is the mechanism used to verify programs meet Chapter 15 standards and continue to remain compliant over time.



Making Safety Measurable – What Can a Standard Actually Address?

Key Areas	Examples of What Standards Can Establish
Physical Safety	Facility requirements, approved fire inspections, entrances/exits, emergency procedures
Staffing and Supervision	Qualifications, roles, supervision, staffing expectations
Policies and Procedures	Consistent protocols for safety concerns and incidents
Documentation	Case management expectations, incident reporting, record keeping

Key Areas	Examples of What Standards Can Establish
Confidentiality	Protection of sensitive victim information
Screening and Assessment	Identification of safety concerns, risks, and referral needs
Training	Minimum knowledge and competencies
Oversight	Monitoring, corrective action, and accountability



Certification as a Safety and Accountability Framework

Consistency

- A common baseline of expectations

Safety

- Defined standards and protocols for addressing risk

Quality

- Expectations for policies, practices, training, and documentation

Accountability

- A mechanism to evaluate and monitor compliance

Continuous Improvement

- Technical assistance, corrective action, and follow-up



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