# SUPRA/ORA & State Use





### Who We Are

#### **Corey Jeppesen**

Employment Services Director, ORA President, State Use Programs Assocation (SUPRA)

#### **Stephen Mock**

Director of Membership & Development, ORA Past SUPRA Board Member Past State Use CRP Executive Director





— Wagner-O-Day Act Passed

— Senator Javits Creates JWOD (now AbilityOne)





**1960-1980** — More than 40 states pass legislation based on federal program

**1995** — SUPRA is formed, representing just under half of states (networking, peer support, etc.)





#### **AbilityOne Today**

Employs more than 42,000 people with disabilities

Supplies nearly \$4 billion in vital products and services to federal agencies each year





#### **SUPRA Today**

- 23,514 persons employed (15 states reporting)
- \$793 million in sales to public entities (15 states reporting)
- \$189 million in wages paid (13 states reporting)





#### **Not Every State/Program Is the Same**

- AbilityOne = AbilityOne Commission
- SourceAmerica & NIB
- Procurement List (Mandatory for Purchase)
- Central Nonprofit Agency (CNA) Model
- Fees/Oversight/Marketing





#### **Not Every State/Program Is the Same**

- SUPRA includes multiple models
- CNAs similar to SourceAmerica, NIB
- State Run Programs include OR, WI, OH, OK
  - Smaller fees/fewer resources
  - Compliance vs. contract management





#### **Economic Impact Studies**

- Oregon (1994)
  - 35 cents of every dollar spent
- SUPRA (2012)
  - Each person employed returned \$2,366/year in reduced entitlements or increased taxes
- NYSID/Rockefeller Institute (2019)
  - \$86 in economic output for each hour worked





#### **One Final Point**

For many employed in state use, their job is the only disability-related benefit they receive.

State Use jobs give people a unique, and often their only, path to independence and self governance.





### **Oregon History**

- 1977 At ORA's request, Representative Frohnmayer introduced a Oregon's State Use bill partially patterned after JWOD (AbilityOne) and several states. PASSED UNANIMOUSLY
- Very little work was done under the law initially as few nonprofits understood it, and even fewer public agencies knew about the law or cared.
- **1984-85** ORA obtained a grant from VR to fund a half-time position to increase awareness and usage of the State Use program





## **Oregon History Continued**

- Oregon State Use sales grew Approximately \$22 Million
- IWDs Employed Grew
- **1998/1999** Questions came up about the program
  - How do we know they have a disability?
    e.g. "They don't look disabled..."
  - Direct Labor Hour ratio requirements?
  - etc
- 2000 Oregon conducted Secretary of State 100% Audit of 4 largest State Use Vendors





## **Oregon History - Changes**

**2002-2003** - As opposed to opening up law; cleaned up questions via Admin Rules (without contradicting law)

2003 - Administrative Rules updated to address identified concerns

- Documentation of Disability Sources
- Suitability Determinations
- Compliance Procedures
- Direct Labor Hour Audits





#### **Documentation of Disability Sources**

(A) A letter on United States Veterans Administration letterhead stating...;

(B) A letter on Social Security Administration letterhead stating...;

(C) Documentation from the Oregon Department of Human Services (DHS) or a DHS-designated Community Developmental Disability Program that the individual has an existing disability. .....;

(D) Documentation from the Oregon Commission for the Blind that the individual has been determined to have a disability;

(E) Documentation from a Qualified Mental Health Professional that the individual is determined to have mental illness.

(F) Documentation on the **Department's** "Documentation of Disability" form signed by a medical professional.





**Suitability Determinations** 

(a) OFC Status. Must be current/compliant.

(b) Ownership. An OFC must own the product or directly provide the service.

(c) Tied Products. A service cannot obligate an Agency to buy a product tied to that service.

(d) No Excessive Prices. The price must not be excessive.

(e) Purpose. The OFC must demonstrate:

(A) Projected employment potential for IWDs; and

(B) appreciable value: measurable addition of value.

(f) Compensation. (For IWD)

(g) Subcontractor Disclosure.

(h) Quality Standards and Delivery Schedules. Must demonstrate capability to meet specifications and time requirements.

(i) Additional Information. Department may request additional information (e.g., start-up costs, market research conducted by the OFC, etc).





#### **Compliance Procedures**

- Annual renewal
- Out of Compliance procedures
- Protests Public input
- DAS Price Determination procedure





#### Direct Labor Hour Audits

- OFC contracts that collectively exceed \$100k annually: Must conduct independent audit of direct labor hours.
- Audits must be conducted every other year.
- Audit must be conducted by an independent Certified Public Accountant (CPA)
- The OFC must submit a letter of attestation from independent CPA.





## Things to Think About

- These are Not Low Bid Programs It's Best Value Procurement!
  - People with disabilities employed
  - People moving from tax receiving to tax paying
  - Wages earned, taxed, and spent locally instead of overseas
- It's Not the Job of a Customer or End User to Ask or Question Whether Someone has a Disability.
  - Certified & verified elsewhere
  - Not every disability is visible
- State Use Vendors should meet quality requirements like any other vendor.
  - Meet Specs and Timelines
  - Notice to Cure, etc.
  - Good contract management and good communication (Oregon "Close Cooperation"



