



OKLAHOMA
Mental Health &
Substance Abuse

SERVICES WITHIN REACH

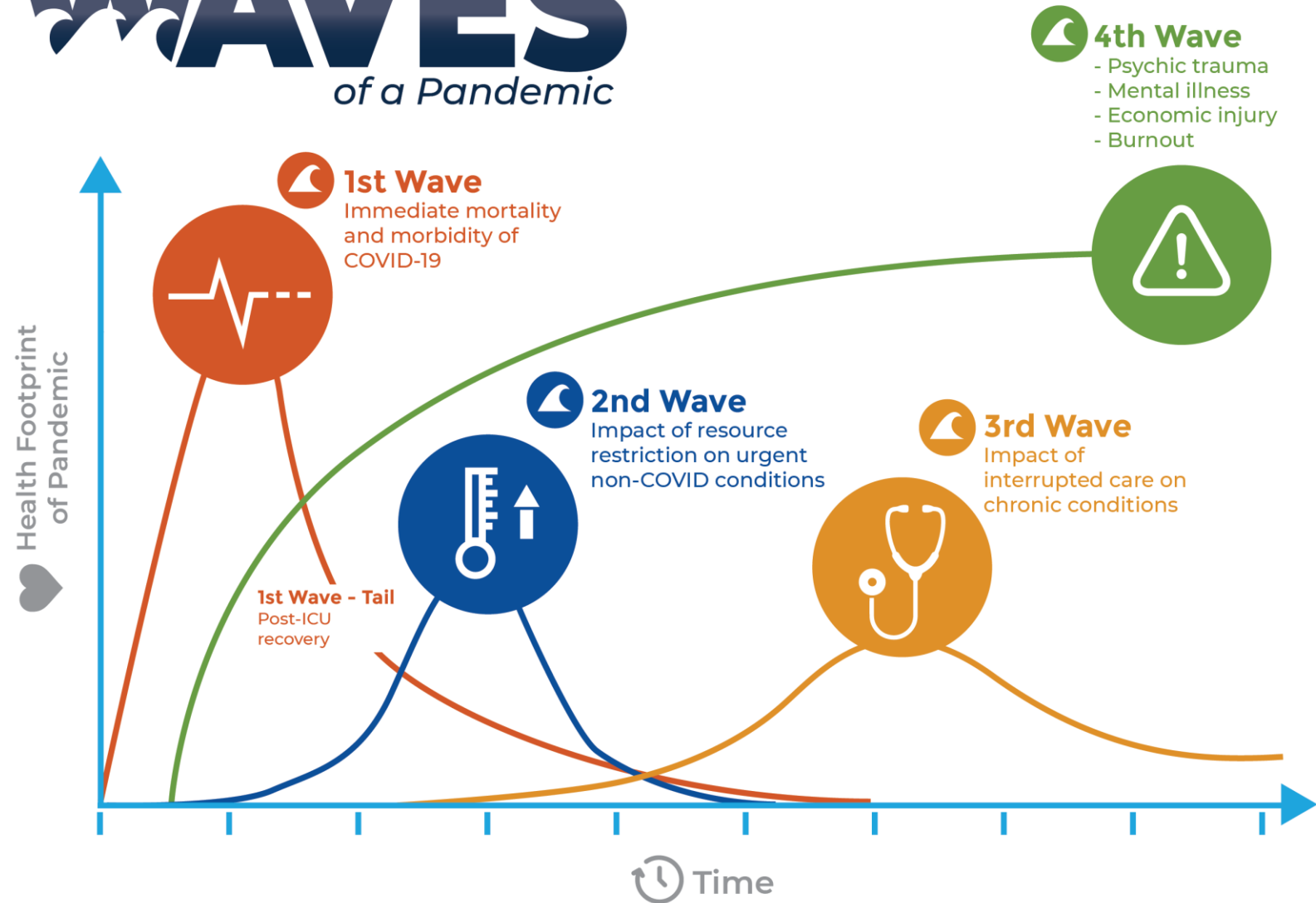


Health and Human Services Subcommittee 9/8/2021

Commissioner
Carrie Slatton-Hodges

COVID-19 WAVES

of a Pandemic



Staffing



Recruitment and Retention



Sick Leave and Overtime



Temporary Staffing Solutions



Psychiatric Hospitalizations



- ✓ Structural Limitations
- ✓ Increased Demand
- ✓ New Hospital Synergy



Shifts in Practice



Personal Protective Equipment



Remote Work Transitions



Integrated Technology



Workforce Anxiety



Increased Use of Employee Assistance Program



Increased Staff Investigations



Current State of Crisis

4.1 % of adults in Oklahoma had serious thoughts of suicide in the past year. 1 in 10 students reported attempting suicide in the past 12 months. **Each week, approximately 300 Oklahomans are admitted for urgent care or crisis mental health services.**

OKLAHOMA's
Comprehensive
Crisis Response 

Overview

ODMHSAS is building a comprehensive crisis response continuum to **enhance services Oklahomans receive when experiencing a psychiatric emergency** with the goal of providing immediate access at the lowest level of care.

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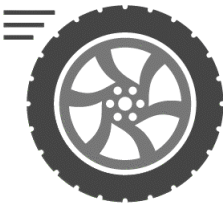
One Call Away Helpline

It all starts with **an easy to remember helpline number (988)** staffed by mental health professionals to answer calls around the clock of those experiencing a mental health crisis. Approximately 80% of crisis calls can be resolved at this touchpoint.



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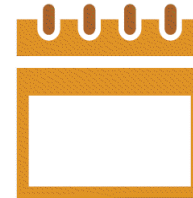
Mobile Crisis Team



When needed, the 988 call center will dispatch statewide mobile crisis teams to the situation for further assessment and intervention. Approximately 70% of crisis situations can be resolved at this touchpoint.

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Follow Up Appointments



Every level of the continuum will be equipped with the ability to make **same day or next day appointments** at every Community Mental Health, Community Behavioral Health, and Comprehensive Community Addiction Recovery Centers across Oklahoma.

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Integrated Technology

Every law enforcement officer across the state will be equipped with 24/7 access to a licensed behavioral health practitioner to assist with assessment, evaluation, and connection to treatment.

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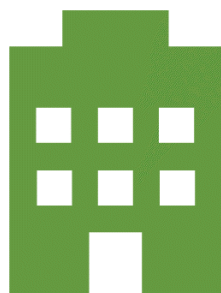
Getting There Transportation

Each year, over 20,000 trips are made by law enforcement to assist Oklahomans in need of mental health crisis services. This model allows the ability for private sector companies to provide transportation services to individuals experiencing a psychiatric crisis greater than 30 miles.

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Nearby Care Facilities

The continuum will add 50% more urgent care and crisis centers across the state – diverting 90% of those needing inpatient psychiatric hospital care.



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Our Goal

The ODMHSAS believes that Oklahomans deserve to have mental health and addiction services within reach. Building the Comprehensive Crisis Response Continuum is an evidenced-based approach to helping us reach this goal, meeting people where they're at, when they need it most.

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For More Information



odmhsas.org



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