



# OKLAHOMA's Comprehensive Crisis Response

## Comprehensive Crisis Response Overview


 ODMHSAS aims to build upon its current crisis system to **enhance the response Oklahomans receive** when experiencing a psychiatric emergency.

### 1 One Call Away Helpline


 First we'll start with **An easy to remember helpline number (988)** to answer all calls of those experiencing a mental health crisis, with the goal to assess and resolve crisis situations at this touchpoint.

### 2 When Necessary Mobile Crisis Units

When needed, this system will dispatch statewide mobile crisis units to the situation for **further assessment and intervention.**


 Reducing the need for law enforcement intervention and costly hospitalizations.

### 3 Follow Up Appointments

 The system will be equipped with the ability to **make appointments at all of Oklahoma's Community Mental Health Centers, Comprehensive Community Addiction Recovery Centers, and Certified Community Behavioral Health Clinics** for next day outpatient services, as well as the ability to follow up with persons after crisis situations to increase engagement with lower levels of care.

### 4 Getting There Transportation


 In addition, this model includes **private sector transportation** for secondary transports greater than 30 miles.

 Reducing the need for law enforcement to transport long distances.

 Will place mental health professionals in law enforcement dispatch in the metro areas.

### 5 Nearby Care Facilities

 Furthermore, the enhanced system proposes adding additional crisis units with urgent care centers across the state – **diverting 90% of those needing inpatient psychiatric hospital care.**

 Minimizing law enforcement travel for assessment and treatment.

